

Tammy Walsh

Moore, TX 78057 | +1 210 682 5778 | walshtammy2012@gmail.com

Work Experience

Certified pharmacy technician

Medvantx

September 2023 to March 2026

- Performs data entry using word processing, spreadsheet or database commands and formats material as required.
- Process all new incoming prescription orders according to the provider's written instruction and be fluent in Guardian operating systems.
- Verify insurance coverage information and update doctor demographic and license information.
- Load new patient information into the system and update existing information. Verify and update patient shipping address.
- Perform processing of prescription orders with accuracy and efficiency according to specific plan guidelines and departmental standards.
- Communicate with front end partners and all pharmacy staff in an effective, professional manner.
- Learn new functions as accounts are added and as job responsibilities change.

Team Member

Five Guys | Louisville, KY

February 2019 to November 2020

- Worked any shift including overtime, holidays, and weekends to support team coverage
- Greeted every customer, enhancing overall guest satisfaction
- Assisted customers with orders, ensuring accuracy and positive dining experiences
- Cleaned all surfaces of the store, including parking lot and sidewalks, maintaining high cleanliness standards
- Followed safety procedures to ensure a safe environment for staff and customers
- Maintained a safe, clean, and organized workplace to support operational efficiency
- Kept cooking and food prep area clean, supporting food safety compliance

Shift Manager

Firehouse Subs | Louisville, KY

August 2015 to January 2019

- Worked any shift including overtime, holidays, and weekends to ensure full shift coverage
- Greeted every customer, fostering a welcoming atmosphere
- Assisted customers with orders, ensuring order accuracy and satisfaction
- Cleaned all surfaces of the store, including parking lot and sidewalks, maintaining store standards
- Followed safety procedures to ensure compliance and staff safety
- Maintained a safe, clean, and organized workplace to support smooth operations
- Kept cooking and food prep area clean, ensuring food safety standards
- Managed money for the store, ensuring accurate cash handling and register balancing

Pharmacy Technician

Kroger | Louisville, KY

March 2016 to November 2016

- Input prescriptions and customer information accurately to support efficient pharmacy operations
- Dispensed prescriptions, ensuring correct medication delivery to patients
- Placed refill requests and sent over PA's, streamlining prescription processing

Assistant Store Manager

Dollar Tree | Louisville, KY

March 2015 to August 2015

- Conducted store walk-throughs to monitor merchandising and store standards
- Counted registers before and after each shift, ensuring cash accuracy
- Helped on truck, assisting with inventory unloading and stocking

Team Member

Firehouse Subs | Gaffney, SC

April 2014 to March 2015

- Worked any shift including overtime, holidays, and weekends to support team needs
- Greeted every customer, contributing to a positive guest experience
- Assisted customers with orders, ensuring order accuracy and satisfaction
- Cleaned all surfaces of the store, including parking lot and sidewalks, maintaining cleanliness standards
- Followed safety procedures to ensure a safe environment for staff and guests
- Maintained a safe, clean, and organized workplace to support efficient operations
- Kept cooking and food prep area clean, supporting food safety compliance

Education

High school diploma

Gaffney High School | Gaffney, SC

August 2007 to April 2011

Upper secondary education

Trade school

Pharmacy (Technical college)

The College of Health Care Professions-San Antonio

Skills

Microsoft Teams Medication dispensing Remote access software Food service Heavy lifting
Computer literacy Mobile devices Medical Office Experience English Maintaining patient
confidentiality Basic math Patient service Pharmacy technician experience Teamwork Quality
data entry Computer operation Communication skills Typing Data entry Organizational skills
Management Anatomy knowledge Phone communication Order entry Technical Proficiency
Computer skills Customer communication HIPAA Insurance prior authorization Packaging
POS systems Attention to detail Patient care Shift management Windows Collaborate with
healthcare professionals Microsoft Outlook Manual handling Hospitality Store management

Medical terminology Medical records Hospital experience Food preparation Catering Microsoft Word Inventory management Staff training Cash handling Food safety Grocery store Cashiering Pharmacy software Patient interaction Food safety management Restaurant management Customer service Loss prevention Prescription verification Phone etiquette Health information management Microsoft Office Microsoft Excel

Languages

English

Certifications and Licenses

Certified Pharmacy Technician (CPhT)

ExCPT

January 2025

NHA Certified Pharmacy Technician (CPhT)

Pharmacy Technician License

PTCB Certification

Pharmacy Technician Certification

Registered Pharmacy Technician

Additional Information

Authorized to work in the US for any employer